

Amaroo 2025 Terms and Conditions

Amaroo has zero tolerance for Bullying, Harassment or Stalking.

Ivory's Rock Foundation (IRF) wants Amaroo to be a place where people feel safe and comfortable so that they can focus on enjoying the event.

To ensure safe, inclusive and respectful spaces, IRF has zero-tolerance for all incidents of harassment, sexual harassment and stalking including but not limited to:

- Aggressive, offensive or intimidating behaviour
- Unwanted attention, sexual or otherwise
- Being followed or stalked against your wishes
- Being touched without your consent

Our team is here to listen and support you. If something or someone makes you feel uncomfortable, please feel welcome to approach Assisted Access or the First Aid tent so that we can activate the team to support you and address the situation appropriately.

Bystander action is part of giving a clear message of zero-tolerance. If you see or hear something that makes you uncomfortable, don't ignore it. Speak to the person behaving inappropriately or report the incident to the HR booth in the Pavilion. Don't underestimate the power of speaking up.

Guests are reminded that by registering for the event, you are agreeing to conduct yourself in a respectful and courteous manner at all times while you are at Ivory's Rock. IRF reserves the right to refuse admission at any time.

To see Ivory's Rock Harassment, sexual harassment and stalking policy [Click here](#)

Resources: <https://theconversation.com/how-music-festivals-can-change-the-tune-on-sexual-violence-89758>

1. Registration for Amaroo 2025

- There are two periods for booking the Conference Fee and the accommodation if you stay onsite.
- Early Bird starts from the moment the registration opens up until midnight 31st July Australian Eastern Standard Time (AEST) or sold out.
- Regular price, starts August 1st AEST

- The Conference Fee is a flat fee without Early Bird discount.
- Early Bird discounts for on-site accommodation vary, depending on the type of accommodation.

2. Cancellation and Refunds Policy for Amaroo event 2024

2.1 Cancellation fees for bookings done at RegFox Registration website

- If you cancel your booking prior to, or on July 31st 2025 @ 11pm Australian Eastern Standard Time (AEST), you will be refunded 100% of the cost of your booking.
- If you cancel after August 1st 2025 and prior to or on August 15, 2024 @11pm Australian Eastern Standard Time (AEST), you will be refunded 80% of the cost of your booking.
- If you cancel after the 15th August 2025, AEST there will be no refunds. Donations are non-refundable.
- If your visa is rejected by the Australian government, we will cancel your registration at no cost. Please show us the letter of rejection.
- Read more about refunds and cancellations at section number 6.

2.2 Modifications in your booking

- Please, note that the system does not allow for changes in the number of people registered together. If you have booked for one person and would like to modify your booking to incorporate a second person, you will need to cancel your registration first. Same applies if you have booked for two people and you would like to reduce to one only person.
- If you have done your booking during the Early Bird period and would like to modify or change it during the regular period (on and after August 1st), you will need to pay any additional changes at its regular price.
- Any modification in your booking during the regular period (on and after August 1st) will be paid at the regular prices.
- Please, note that the Credit Card service fees are non-refundable.

3. GST (Australian Goods and Sales Tax)

- Any additional contributions that you make are very much appreciated and will not attract GST
- All other bookings and fees are shown inclusive of 10% GST.

4. Medical

- The team at Amaroo will be doing everything possible to keep you safe and well during this event, including having a 24hr paramedic team on site.
- We encourage all guests to be fully vaccinated against Covid 19 and, if possible, Influenza (Flu)
- Please do not come on site if you feel unwell. If you become unwell on site, avoid other people and report to First Aid at the Pavilion.
- If you have a pre-existing medical condition, please seek advice from a medical professional before travelling.
- Any ambulance transfers and hospital expenses will be at your cost. Please ensure you have adequate travel insurance to cover this eventuality.
- Ivory's Rock Foundation recommends you get travel insurance to cover any unforeseen accidents and medical issues that can change your travel plans and accommodation.

5. Staying Onsite

- By booking to stay onsite, you are confirming that your health and fitness is adequate to cope with the demanding terrain and climate without the need for additional resources or assistance from Ivory's Rock, except for that specifically offered on this website.
- Ivory's Rock management reserves the right to transfer you to a hotel at your own expense if it is determined that the level of your health and fitness create a risk to you staying onsite.

5.1 Valuable Items

- Ivory's Rock will not be responsible for any valuables brought on site. If you choose to bring valuables and then need to leave them unattended, it will be at your own risk.
- No sharp objects or cameras will be permitted in event areas.

6. Event Terms and Conditions

6.1 Agreement to be Photographed

- This event is being photographed and videotaped. Your attendance at the event constitutes your agreement to be photographed and your permission to have your likeness used in future materials.

6.2 Making of Recordings

- Photography or recording of presentations and performances is not permitted. Audio and visual materials displayed are subject to copyright laws.

6.3 Admission

- By registering for the event, you are agreeing to conduct yourself in a respectful and courteous manner at all times while you are at Ivory's Rock. IRF reserves the right to refuse admission at any time.

7. IMPORTANT - Other refunds and cancellations circumstances

- Ivory's Rock Foundation (IRF) recommends that each purchaser (guest) has **adequate travel insurance** to cover their travel and accommodation costs for any eventuality as mentioned below.
- Whilst IRF appreciates there may be personal circumstances that may affect the attendance of purchasers or the late arrival of purchasers, refunds will not be given in these circumstances.
- Refunds will not be given for dissatisfaction or dislike of the event.
- Refunds will not be given for a force majeure event, including any natural disaster such as an earthquake, flood, tsunami, or other similar event caused by nature, border closure by Australian authorities and others not known or expected by the IRF.
- In the case the event dates change or the venue of the event changes, Ivory's Rock Foundation may not refund the purchase of your Conference Fees and/ or accommodation fees. Instead, IRF may in its absolute discretion reissue your Conference Fees and Accommodation fees for use on the new dates allocated for the event and/or venue.
- **Refunds will be given** if the event is cancelled by the Ivory's Rock Foundation (IRF) or the speaker is unable to attend the event provided a request for a refund is received within five working days of the announcement by IRF that the event has been cancelled. A \$50 AUD administration fee will be charged by the IRF.
- Ivory's Rock Foundation may cancel your ticket / entry during the event if IRF considers the purchaser has behaved in an offensive manner towards the premises or another person attending or working at the event. This will include any incident of bullying, harassment or stalking. Ivory's Rock Foundation may also cancel your ticket/entry during the event if IRF considers the purchaser has intentionally not complied with IRF policies and/or reasonable directions from authorised IRF management staff.

- Ivory's Rock Foundation may cancel your Conference Fee and/ or accommodation fee if you behave in a way that may constitute a criminal offence at law. Likewise, your ticket may be cancelled by IRF if you take illegal drugs, alcohol, weapons or any toxic substance into the venue. No refunds will be given in these circumstances.
- Ivory's Rock Foundation will not provide a refund or exchange where you have been refused entry to or evicted from the event.
- If IRF at any time during the course of selling conference fees and accommodation fees to the event, alters the price of the items such alteration will not affect the terms and conditions contained herein and do not entitle you to claim a refund on your Conference Fees or Accommodation Fees price, or the difference between your items price and the newly adjusted item price.

Definition of Terms

Event – refers to any and all events organised by and presented by the Ivory's Rock Foundation (IRF) whether in its convention centre or elsewhere at another venue.

Conference Fees & Accommodation Fees – are the fees paid to IRF, that entitles the entry to the event and/or it's accommodation area once registration for the event is concluded and paid for by the purchaser.

Authorised Seller – refers to Ivory's Rock Foundation ("IRF"). There is no other authorised agent.

Purchaser – refers to the person who provided their personal details and purchased Conference Pass tickets from IRF.

15th May 2025